# FAAMUYO USER LICENCE AGREEMENT

*Terms & Conditions*

## 1. LICENCE

Faamuyo gives the User permission to use the platform during the paid licence period. The User does not purchase ownership of Faamuyo software, source code, system, design, branding or intellectual property.

The licence fee may be reviewed and revised by the Operator from time to time where changes in currency exchange rates, inflation, economic conditions, or other significant changes in operating costs materially affecting the cost of providing the platform. Any revised licence fee shall apply to the User's next renewal or subsequent licence period.

## 2. FARMER DATA

The User is responsible for entering correct, complete and up-to-date farm information, including flock numbers, mortality, feed, eggs, expenses, sales, medication, vaccination and other records.

## 3. REPORTS & CALCULATIONS

Faamuyo generates reports and calculations using information entered by the User. Faamuyo is not responsible for incorrect, incomplete or misleading reports or calculations resulting from incorrect or incomplete records entered by the **user.** The user is encouraged to check their records and reports before relying on them for any farm final decisions.

## 4. SYSTEM AVAILABILITY

Pamoja Poultry Farm will make reasonable efforts to keep the platform available but cannot guarantee uninterrupted or error-free service. Pamoja Poultry Farm is not responsible for losses caused by circumstances beyond its reasonable control. These include internet breakdown, network interruption, hosting or third-party service failures.

## 5. PAYMENT & EXPIRY

Faamuyo licences are prepaid except for free trial plan. Access is provided for the period paid for and when a licence expires, the system may restrict full access until the licence is renewed. Farm records are not automatically deleted solely because a licence expires. Subject to applicable data-retention rules.

## 6. ACCOUNT SECURITY

The User is responsible for keeping his/her login details secure and must not share, copy, resell, misuse or attempt to gain unauthorized access to Faamuyo.

## 7. DATA & PRIVACY

The User retains ownership of farm information entered into the platform while Pamoja Poultry Farm owns the Faamuyo software and platform. User information will be handled in accordance with applicable law and the Faamuyo Privacy Policy.

## 8. DATA RETENTION

Pamoja Poultry Farm will retain personal data only for as long as reasonably necessary for the purpose for which it was collected or as required by applicable law.

For Faamuyo:

- Information relating to an active account will be retained while the account remains active.
- Information relating to a closed or inactive account for more than two months **may** be retained for a reasonable period where necessary for legitimate record-keeping, support, reporting, security or legal purposes.
- Retention periods may differ depending on the type of information and the purpose for which it is retained and this must be backed by the client's formal request.
- Information relating to a closed or inactive account for more than two months may be deleted, securely destroyed or anonymized where appropriate. However, the client will be officially notified before deletion is done to seek formal consent.

## ACCEPTANCE OF TERMS

The User confirms that he/she has read, understood, and accepted these Terms and Conditions by selecting "I Agree" and/or by accessing or using the Faamuyo platform. By selecting "**I Agree**" or continuing to use Faamuyo, the User acknowledges that they are legally bound by these Terms and Conditions.